

## Party Delights Party Contract

**Booking/Deposit:** A \$100 non-refundable deposit and a signed party contract is due at the time of reservation. Deposits are transferable to a different date/time within 48 hours of booking or in the case of illness, personal emergency, or severe weather. All date/time changes must be made no later than 1 week in advance.

**Package Choice:** A package must be chosen at booking. We cannot insure last-minute availability. If there are any changes to your package choice, within 1 month of your event you may lose your deposit.

**Number of Guests/Additional Guests:** A final head count must be confirmed 7 days before your party. If number of guests changes within the 7 days, there will be an additional charge of \$5 per added guest. We will not have extra supplies for any siblings/guests not included in the final head count. **The birthday girl/boy is to be included in your final number of guests.**

**Minimum Age:** All party guests must be 7 years or older. If the birthday girl/boy has younger siblings who will be participating in party activities, please advise us of this at booking and include them in the final head count.

**Adult Guests:** If the birthday girl/boy's immediate family would like to attend, Party Delights staff needs to be made aware of the total number of adults who will be in attendance no later than 1 week in advance. If your party count is under 15 guests, parents are welcome to stay; however, we ask that you kindly advise your adult guests that the party experience is for the children's enjoyment. We ask that conversations are kept to a quiet and respectful volume so that Party Delights can properly direct planned activities.

**Food and Drinks:** Packages which include food includes 2 slices of pizza (1 cheese and 1 Pepperoni), and 2 beverages per party guest. Additional food and drinks are available at an additional charge and must be confirmed 1 week in advance. Food and drinks are not provided to parents or siblings unless requested in advance.

**Check-In:** We ask that you and your guests arrive no later or earlier than 15 minutes in advance of your party's start time. Parties begin promptly, and extra time will not be allotted for late guests. If all guests are present before the official start time of your event, your party may begin early, but this will also affect the ending time proportionately.

**Decorations:** Plates, napkins, and other decorations are included in your party package. If you have a theme, feel free to let us know in advance so we can see if we can find items for you to use. We do allow Balloons to be brought in if you'd like to have those!

**End of Party:** We ask that after your party experience is over, pick up is prompt and parents arrive within 5 minutes of the party's ending time. Due to other booked events, we need to end promptly to clean our studio.

**Birthday Cake:** If your package contains a 6 inch cake for your Birthday Child, please call and let Party Delights know what cake and icing flavor you'd like no later in 1 week prior to your event.

**Allergies:** Party Delights is **NOT** a nut-free facility. However, cupcakes and other food prepared for our events do not come into contact and are not baked with any nuts. Party Delights is also **NOT** a Gluten-Free bakery. At this time, we do not offer dairy- or egg-free options, but parents are welcome to bring their own unfrosted cupcakes, frosting, or other supplementary foods from home or another bakery if needed.

**Drop-Off Policy:** Party Delights has a mandatory drop-off only policy at this time due to seating restraints. If special circumstances exist or the birthday girl/boy's immediate family would like to attend, Party Delights needs to be made aware of the total number of adults who will be in attendance no later than 1 week in advance.

**Gratuities:** Party Delights will do their best to ensure your child's party experience is the best it can be. If you wish to provide a tip at the end of the party, please do it in the form of cash.

**High Demand Date Changes:** Weekends and periods of time in which schools are not in session are in extremely high demand for parents looking to book their child's event. If for any reason your event is scheduled on a day which meets the above criteria and you chose to reschedule to a different date, your deposit may be lost as a result of turning away other families who otherwise may have followed through with an event on that day. For our purposes, weekends are considered to be Friday and Saturday.

**Damages:** The booking adult will be solely liable and financially responsible for damages to any merchandise or property in Party Delights due to the actions of your invited guests. If you or your guests arrive earlier than 15 minutes prior to your scheduled event, you are responsible for the supervision of your guests until a party host arrives to take over.

## **PLEASE DO NOT SIGN WITHOUT FULLY READING OUR CONTRACT!**

In consideration of the use of Party Delights at 6150 Rogers Road, NC the undersigned agrees to indemnify and hold Party Delights and its employees harmless from any and all liability, claims, cost and attorney's fees arising out of the use of the property referred to above. I understand that this Hold Harmless Agreement also requires that Party Delights is indemnified from any losses or damages resulting from the acts or omissions from any guest, participant visitor or other person attending the event. This Agreement shall remain in full force and effect for any continued, additional or postponed date for the event indicated. Party Delights reserves the right to cancel or interrupt the event if the representations set forth therein are not adhered to or if Party Delights determines that a situation that might lead to personal injury, property damage or violation of law exists.

**I have read and understand Party Delights' Party Contract  
and I agree to all terms and policies.**

Date of Event: \_\_\_\_\_

Start Time: \_\_\_\_\_ End Time: \_\_\_\_\_

Party Package: \_\_\_\_\_

Child's Name: \_\_\_\_\_

Child's Age: \_\_\_\_\_

Parent/Guardian Name : \_\_\_\_\_

Signature: \_\_\_\_\_

Today's Date: \_\_\_\_\_